



ACAA Updates: Airlines' New Rules

Forms due up to 48 hours prior to flight unless otherwise noted.

For flights booked less than 48 hours ahead of time, forms must be presented at airport. Policies can change without notice. Please check with the airline.

	HEALTH, TRAINING, BEHAVIOR FORM	TOILETING FORM 8 HOUR & LONGER FLIGHTS	ACCESSIBILITY OF FORMS	FORM SUBMISSION	WEBSITE
ALASKA	Required	Not addressed. Most flights less than 8 hrs	Yes Available in HTML	Utilizes Open Doors, but can present form at check in	CLICK HERE
ALLEGIANANT	Required via email 48 hours in advance.	No policy	Yes	Bring to gate. Uses Open Doors. No CDC form on website	CLICK HERE
AMERICAN	Required once/year or until vaccine expires	Required once/year	Yes	Emails you Service Animal ID after you upload website form, contact and flight info.	CLICK HERE
DELTA	Required for each reservation	Required	Yes	Complete form using HTML then pdf. Then go to My Trips to submit. Must have confirmation number.	CLICK HERE
FRONTIER	Required Dogs must be 4 months or older	Required	No Some fields mislabeled or not fillable	Submit online and bring to airport	CLICK HERE
HAWAIIAN	Required	Required	Yes	Complicated online submission process with technical glitches	CLICK HERE



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JET BLUE	Required for each flight; Forms must be with dog	Not required	Yes	Uses Open Doors	CLICK HERE
SOUTHWEST	Required	Not mentioned	Yes	Gate or ticket counter day of travel. Note website is not up to date	CLICK HERE
SPIRIT	Required	Not mentioned	Yes	Online at least 48 hours in advance or bring to gate	CLICK HERE
SUN COUNTRY	Required	Not mentioned	Yes	Email to at least 48 hours in advance. Uses Open Doors	CLICK HERE
UNITED	Required	Required	Yes	Complete form using HTML then PDF upload to trip. Bring to gate/ticket counter day of travel	CLICK HERE
WORLD ATLANTIC AIRLINES	Not mentioned	Not mentioned	N/A	N/A - contact them directly and provide 48hrs notice. No CDC forms on website	CLICK HERE



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AIR CANADA	Required - No ESA	Required	For US flights DOT forms are accessible. AC Form Not. Requires hand written signature. JAWS finds link to AA.com/privacy after date box	Email at least 48 hours in advance to acmedical@aircanada.ca For extra floor space call asap. No CDC forms on website	CLICK HERE
WEST JET (CANADA - INCLUDES AFFILIATE SWOOP)	Assistance/Service Dogs, No forms. Verbal Attestation. (recommend bringing vet/program records) No ESA	Not mentioned	N/A	Call/email at least 48 hours in advance acmedical@aircanada.ca For extra floor space call asap.	CLICK HERE
FLAIR AIRLINES (CANADA)	Assistance/Service Dogs, No forms for flights within Canada. Verbal Attestation. (recommend bringing vet/program records) DOT forms required for CAN/US flights. No ESAs	Required for Can/US flights only	Fillable form - hand written signature	Contact the airline directly to make accommodations for the dog and additional floor space	CLICK HERE
PORTER AIRLINES (CANADA)	Require ADI/IGDF certification letter, DOT forms required for CAN/USA flights. ESA with Doctor's Note and DSM5 diagnosis (within Canada Only)	Required for Can/US flights only	Yes	Contact disabilityassistance@flyporter.com at min 48 hours before travel to make accommodations for the dog and additional floor space	CLICK HERE



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AIR TRANSAT (CANADA)	Require Air Transat SD Form for Canadian flights. DOT forms for CAN/USA travel. ESA's require Air Transat Form (within Canada only)	Required	No incorrectly labeled fields and/or not fillable	Contact the airline at time of booking or at minimum 48hrs before travel. Breed bans in place	<u>CLICK HERE</u>
BREEZE AIRWAYS USA	Required	Not mentioned	Yes	Email to get@flybreeze.com with service dog in subject line	<u>CLICK HERE</u>
NOTE: BRITISH AIRWAYS	Requires a car seat/safety style harness or equivalent as well as means to tether/attach the dog to your seat.				<u>CLICK HERE</u>
NOTE: AIR FRANCE	Air France does not specify the type of equipment to be used, but requires the dog to be tethered/attach to your seat.				<u>CLICK HERE</u>