

Successor Dog Policy

All clients who have received a service dog from National Service Dogs will be eligible to be considered for a successor dog. Successor dog placements have priority over all other service dog placements and are at the discretion of the NSD staff.

Successor dog placements may occur as a result of a service dog being released from active duty due to health, behaviour, retirement or death. In cases where the dog's release was due to accidental circumstances and insurance or other forms of remuneration arise, any recoverable replacement costs will be directed back to NSD, as the legal owners of the service dog, and used to fund the successor dog training and placement.

National Service Dogs that have to be replaced due to negligence on the part of the client will not be considered for a successor dog.